

UNIVERSITY OF NORTH BENGAL

BSW Honours 3rd Semester Examination, 2021

SEC1-BSW

COMMUNICATION FOR DEVELOPMENT

Allotted: 2 Hours Full Marks: 60 The figures in the margin indicate full marks. **GROUP-A** Answer any four questions from the following $3 \times 4 = 12$ 1. Communication is a two way process. Explain. 3 What are the barriers in communication? 2. 3 3 3. What are the acquired skills for effective communication? 4. Explain the concept 'Behaviour change communication'. 3 5. What is communication network? 3 $1 \times 3 = 3$ 6. Explain the terms: (a) Intrapersonal Communication (b) Interpersonal Communication (c) Mass Communication. **GROUP-B** Answer any four questions from the following $6 \times 4 = 24$ 7. Discuss the importance of Communication Radio. 6 8. How important is listening in communication? Discuss the importance of 3+3=6community radio. 9. Explain the following terms: $2 \times 3 = 6$ (a) Listening skills (b) Non-verbal behaviour (c) Building trust 10. "Self Awareness is the key to Successful Communication". — Explain. 6

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| 11. | Explain different stages in listening communication. | ϵ |
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| 12. | How would you describe good/effective communication? Explain the importance of communication and development in social work. | 3+3 = 6 |
| | GROUP-C | |
| | Answer any two questions from the following | $12 \times 2 = 24$ |
| 13. | What is Communication? Discuss the various development indicators of communication. | 6+6 = 12 |
| 14. | Elucidate the concept of Developmental Communication in Social Work Profession. | 12 |
| 15. | Explain the primary characteristics of Communication. Explain how silence could be a means of communication. | 6+6 = 12 |
| 16. | Give your opinion on the role of mass communication in Social Change. | 12 |
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